

ESSENTIAL INFORMATION CAMBODIA, LAOS, THAILAND & VIETNAM

PASSPORT AND VISA INFORMATION

Your passport needs to be valid for **at least six (6) months** after your journey ends, and should have a minimum of seven (7) blank visa pages for entry and exit stamps.

Cambodia

A tourist visa is required for U.S. and Canadian passport holders for entry into Cambodia. There are currently three options available as outlined below. A&K recommends a visa on arrival.

Visa on Arrival: Acquire a visa on arrival at the airport at immigration. The cost is USD \$30. You will be issued a 30-day visa valid for 90 days (meaning you must enter Cambodia within 90 days of the visa being issued, but can only stay for 30 days). Make sure you have your passport with validity of more than six months at the time of entry, a recent passport-size photo, as you will need this information to complete the application.

Electronic Visa (eVisa): Apply for a tourist visa (T-visa) access the Cambodian e-visa website here: [eVisa Kingdom of Cambodia \(Official Government Website\)](https://www.evisa.gov.kh/). The cost is USD \$30 plus a \$6 processing fee, with a three-day processing time. You will be issued a 30-day visa valid for 90 days (meaning you must enter Cambodia within 90 days of the visa being issued, but can only stay for 30 days).

Prior to beginning your online application, make sure you have your passport with validity of more than six months at the time of entry, a recent passport-size photo in digital format (JPEG or PNG format), and a valid credit card (Visa/MasterCard) as you will need this information to complete the application.

Once you complete the on-line form and pay the required fee, you should obtain an approval letter via the e-mail you provided in your application within three days. Make sure you have your e-visa with you to present to immigration authorities on arrival.

Visa Stamp: A visa can be obtained either by applying directly to a Cambodian consulate or through a visa processing service. While there are additional costs involved in using a visa service, this option is available for guests who prefer assistance in the visa process.

All travelers are required to submit a Cambodia e-Arrival card within 7 days of their arrival.

You can complete the card on the official website www.arrival.gov.kh or through the mobile application found on Apple's App Store and Google Play Store. The e-Arrival card is a separate document from your Cambodian visa and there is no additional fee. After you register, take a screenshot or download your QR code before closing or exiting the e-Arrival Card website. There are a limited number of tablets available at customs on arrival for guests who are unable to submit an e-Arrival card in advance; however to avoid long lines it's recommended you register prior to arrival.

Laos

A tourist visa is required for U.S. and Canadian passport holders for entry into Laos. There are currently three options available as outlined below. A&K recommends a visa on arrival for guests travelling on *Images of Indochina*, *Signature Indochina*, and the *Luang Prabang Extension* and for guests on Tailor Made itineraries that enter Laos via the Chiang Rai Chiang Kong/Huay Xai land border or whose arrangements include fast-track arrival service.

Visa on Arrival: A tourist visa can be obtained on arrival at all points of entry. The current fee for a single-entry visa is USD \$40 (subject to change without notice) and must be paid in cash in U.S. dollars or local currency. Two passport-size photos are also required.

Electronic Visa (eVisa): A single-entry visa for Laos is available for guests arriving at three main international airports, (VTE, LPQ and PKZ) as well as the Lao-Thai Friendship Bridge I and Lao-Thai Friendship Bridge II. The current fee is USD \$50 (subject to change without notice) and requires a minimum of three (3) days for processing. Read and follow all instructions carefully to ensure a smooth arrival in Laos. You will be required to upload documents (e.g. passport photo and a copy of your passport information pages) to complete the eVisa process. You will be issued a 30-day visa valid for 60 days (meaning you must enter Laos within 60 days of the visa being issued but can only stay for 30 days). Upon arrival, guests with an eVisa can go directly to the dedicated line for Laos eVisa holders. Print out the approval letter and carry it with you as you will need to present it to immigration authorities in Laos.

Visa Stamp: A visa stamp in your passport can be obtained either by applying directly to a Laotian consulate or through a visa processing service. While there are additional costs involved in using a visa service, this option is available for guests who prefer assistance in the visa process.

Thailand

Holders of U.S. and Canadian passports are not required to obtain a tourist visa for entry into Thailand for stays of up to 30 days.

Vietnam

An Electronic Visa (eVisa) is required for U.S. and Canadian passport holders for entry into Vietnam.

To apply for an eVisa, visit evisa.xuatnhapcanh.gov.vn/. The current fee for a single-entry visa, which is valid for 30 days, is USD \$25 (subject to change without notice). The validity of an eVisa starts from your date of arrival in Vietnam, not from the date of issuance. An eVisa is usually processed within three working days after your application is received. Read and follow all instructions carefully to ensure a smooth arrival in Vietnam and print out your eVisa to present to immigration authorities upon entry.

When filling out your visa application form please provide your full name as it appears in your passport, the correct port of entry, and the correct entry/exit dates. You can refer to your personalized, dated itinerary provided to you by A&K to make certain that the dates you list on your visa application match your entry/exit dates for Vietnam. Applicants may be required to provide additional documentation, including financial statements.

Note: If your itinerary shows you entering Vietnam on a Mekong cruise, please indicate on your application form that you will enter the country via the Song Tien Landport.

If you are asked to provide contact information for your local tour operator, please use:

ABERCROMBIE & KENT VIETNAM

7th Floor, VVA Building
277-279 Ly Tu Trong Street
Ben Thanh Ward
District 1
Ho Chi Minh City
Vietnam
Telephone: +84 98 141 0002
Emergency Telephone: +84 91 235 9765

Our partner VisaCentral offers easy, efficient U.S. passport and visa processing. Visit them online at visacentral.com/abercrombiekent or call 844 823 1224 and reference A&K's account number 73001. Service fees apply.

Citizens of other countries should contact the appropriate consular office for entry requirements pertaining to their journey.

YELLOW FEVER VACCINATION & MALARIA PREVENTION

A yellow fever vaccination is only required to enter the nations of Southeast Asia if you are arriving from, or have transited through, a yellow fever-endemic area in South America or Africa. The CDC and WHO each provide a current list of all affected countries. If vaccination for yellow fever is necessary, you must carry an International Certificate of Vaccination provided by your physician; you may be denied entry without it. If your physician advises against receiving the vaccination because of your personal medical history, he or she can provide you with the necessary documentation for the country/countries you are visiting.

You will be travelling to an area of malaria transmission. We strongly advise that you speak with your doctor or travel clinic regarding your itinerary, individual risk assessment and options for mosquito bite prevention and antimalarial drugs. We recommend filling any prescriptions before you depart.

CASH & CREDIT CARDS

Cambodia: Cash transactions can generally be made in either U.S. dollars or local currency. U.S. dollars should be recently issued bills in smaller denominations. Major credit cards are accepted on a limited basis, mainly in the larger shops, hotels and restaurants. Access to ATM machines is widespread in cities and towns such as Siem Reap and Phnom Penh but limited in rural areas.

Laos: Cash transactions can generally be made in either U.S. dollars or local currency. U.S. dollars should be recently issued bills in smaller denominations. Major credit cards are accepted on a limited basis, mainly in the larger shops, hotels and restaurants. Access to ATM machines is widespread in cities and towns such as Luang Prabang and Vientiane but limited in rural areas.

Thailand: Cash transactions can often be made in either U.S. dollars or local currency, though Thai Baht are generally preferred. U.S. dollars should be recently issued bills in smaller denominations. Major credit cards are widely accepted in larger shops, hotels and restaurants. Access to ATM machines is widespread in cities and towns such as Bangkok and Chiang Mai but limited in rural areas.

Vietnam: Cash transactions can generally be made in either U.S. dollars or local currency. U.S. dollars should be recently issued bills in smaller denominations. Major credit cards are accepted on a limited basis, mainly in the larger shops, hotels and restaurants. Access to ATM machines is widespread in cities and towns such as Hanoi and Ho Chi Minh City but limited in rural areas.

PACKING LIST & BAGGAGE RESTRICTIONS

On flights within Southeast Asia, each passenger is limited to approximately 44 pounds (20 kilograms) of checked baggage in Economy Class and approximately 66 pounds (30 kilograms) in Business Class. For carry-on baggage in both Economy and Business Class, passengers are allowed one piece of luggage with a maximum weight of approximately 11 pounds (5 kilograms).

Please use the provided A&K luggage tags, even if your bags already have ID tags. This makes it easier for A&K staff to collect and manage your luggage for you.

Clothing

Choose versatile, casual clothing that can be layered if the weather requires. Smart casual attire is appropriate for evenings. Formal clothing is not necessary.

Temples and other religious sites require modest dress to enter. Guests are advised to pack clothing that covers knees, shoulders, and upper arms for select visits. You may be required to remove shoes when entering sacred sites.

- Casual slacks
- Polo shirts, casual short-sleeve shirts or blouses
- Sweater or lightweight jacket
- Comfortable walking shoes with traction
- Brimmed hat for sun protection
- Personal garments
- Swimwear/cover-up
- Walking shorts
- Long sleeve shirts or blouses
- Long comfortable skirts for women
- Lightweight raincoat or poncho
- Sleepwear
- Socks
- Foldable umbrella for rain protection and sun shade

Other Recommended Items

- Face masks and hand sanitizer
- Sun block and insect repellent
- Sunglasses
- Prescriptions and medications (in their original bottles and/or packaging)
- Simple first-aid kit
- Extra eyeglasses/contact lenses
- Smartphone
- Charging cables for electronics
- Global travel adapter

Optional Items

- Small LED flashlight
- Foldable walking stick
- Lightweight binoculars
- Small daypack or fanny pack

Laundry service is available at most hotels and dry cleaning is available in larger cities. Check costs and return times before using these services.

TIPPING GUIDELINES

While decisions regarding tipping rest entirely with you, we suggest the following gratuities (noted in U.S. dollars) depending on the type of journey.

	All Small Group Journeys and Pre/Post Tour Group Extensions	Tailor Made and Signature/Private Journeys
Resident Tour Director or Group Extension Guide	\$15 per person, per day	Not applicable
Local Guides	Included	\$20 per person, per day (full day)
Drivers	Included	\$10 per person, per day (full day)
Airport Transfer Drivers	Included	\$5 per person, per transfer
Hotel Porters	Included	\$2 per bag
Cruise Vessel Staff (if applicable)	Included	\$15 per person, per day – Gratuities are accepted on board and shared among the staff.

Housekeepers	Included	\$2 per person, per night
Included Meals	Included	Included
Restaurants or Room Service on Own	10-15% unless already added	10-15% unless already added

For extra nights or Tailor Made services added to a Small Group Journey, please follow the Tailor Made Journeys guidelines for these days only.